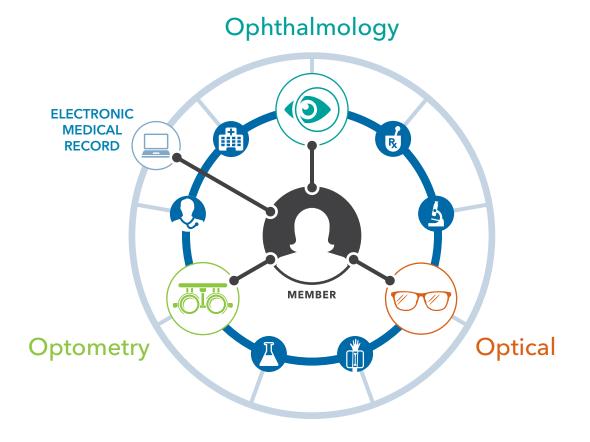
# Experience TOTAL EYE CARE

at Kaiser Permanente

#### **Experience the Kaiser Permanente difference**

Because our optometrists, ophthalmologists, and opticians **work together within our integrated care delivery system**, they're able to connect to our larger team of medical professionals and services.

- > Your eye health is part of your total medical record.
- Choose from an extensive collection of eyewear, from top designers to high-quality, affordable options.





The Member Journey

How to use our unique eye care services

Appointment

Sign in to **kp.org** or the Kaiser Permanente app, then select "Appointments."



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Call Member Services Monday through Friday, 8 a.m. to 6 p.m.

- **1-800-813-2000** (English), option 3
- 1-800-324-8010 (interpretation services)
- TTY 711

Scheduled phone and video visits and our advice line are available for **immediate care of serious eye conditions.** 



### Eugene-Springfield service area

 For information on eye care appointments, prescription glasses and sunglasses, and contact lenses, please visit kp2020.org/ pacnw/#location for our affiliate locations.

#### Optometry

#### 171,137 members were screened for comprehensive eye and systemic conditions in 2019,<sup>1</sup> including:

- Glaucoma
- Macular degeneration
- Diabetic retinopathy
- Dry eye
- Low vision

74,537 care gaps were closed in 2019 following routine eye exams.<sup>2</sup>

If an ongoing eye condition is detected

> If a medical condition is detected

9,713 screenings for diabetic retinopathy with 2,311 found positive.<sup>3</sup>

After your comprehensive eye exam, a prescription will be given for eyeglasses and contact lenses.

### Optical

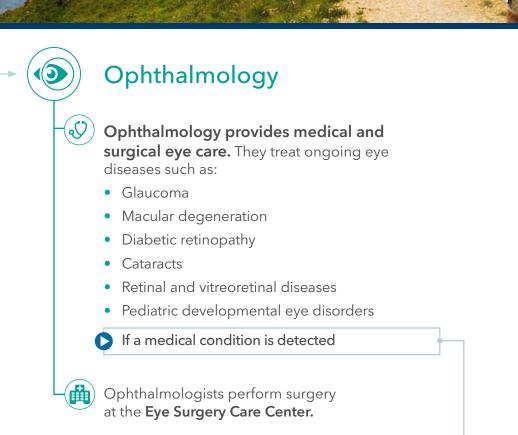
# Experienced opticians will help you select and fit the perfect pair of eyeglasses.

- Frames: Choose from over 850.
- Lenses: Our opticians help you choose the best lenses and coatings for your lifestyle.

**Contact lenses:** We teach you how to insert and remove your new contact lenses.



**Safety glasses:** Kaiser Permanente works with employer groups to set up safety eyewear programs that fit their needs and that help keep members safe on the job.



#### Integrated care

# If a medical condition is detected during your eye exam:

Your optometrist or ophthalmologist will work directly with your personal doctor and specialty providers to order tests and coordinate care plans.

# Your vision care at Kaiser Permanente is connected to:

- Primary care
- Specialty care
- Lab
- CT/MRI imaging services
- Pharmacy

<sup>1</sup>Clinical Performance Optical (CPO) Report - Regional FP&A; Northwest Permanente, OPTO VEMP Report, nwpdata.appl.kp.org/nwpdata/report\_ detail\_list.cfm?Area=SC&Cat=All&subcat=All&subcat1=, accessed April 30, 2020.

<sup>2</sup>Northwest Permanente, Care Gap Closure Report, cskpcloudwp2518.cloud.kp.org/im/dw\_tools/targets\_tools/pst\_utilization\_caregap.cfm?com\_ date=2019JUN&loc\_typ=All&mob=All&dept=All&caregap\_typ=COLORECTAL%20SCREEN&period=201912, accessed April 30, 2020.

<sup>3</sup>Northwest Permanente, OPTO VEMP Report, nwpdata.appl.kp.org/nwpdata/report\_detail\_list.cfm?Area=SC&Cat=All&subcat=All&subcat1=, accessed April 30, 2020.

<sup>4</sup>National Alliance for Eye and Vision Research (NAEVR) Fact Sheet, National Eye Institute, eyeresearch.org/resources/NEI\_factsheet.html.



#### Did you know?

Blindness is the number 2 health concern in the United States after cancer.<sup>4</sup>

#### In some instances, blindness can be prevented. This is why Kaiser Permanente recommends all members schedule an eye exam every 2 years.

# **Quality, Service, and Affordability for Every Member** Experience **TOTAL EYE CARE** at Kaiser Permanente

### **Everyday values**

- 2 pairs of single vision glasses for \$129 (exclusions apply).<sup>1</sup>
- 30% off second pair of complete glasses.<sup>1</sup>
- Kids lenses always 50% off.
- Upgrade to polycarbonate lenses at no additional charge.
- Complimentary adjustments and repairs.

- Your lenses are manufactured locally in our Kaiser Permanente lab.
- 50/50 Protection Plan: one-year protection plan that covers 50% of the original price paid for your glasses at no additional cost.<sup>2</sup>
- Glasses and contact lenses direct-shipped at no additional cost.
- For more information, please visit **kp2020.org**.

<sup>1</sup>Discounts and promotions cannot be used in conjunction with an optical benefit. <sup>2</sup>The damaged product must be purchased from and returned to a Northwest Kaiser Permanente Vision Essentials location.

#### We have you covered

### Kaiser Permanente locations in Oregon and Southwest Washington

- Open weekdays, 8 a.m. to 6 p.m.
- Saturday hours are available at Beaverton Medical Office, Cascade Park Medical Office, and Clackamas Eye Care.

# Experienced health care professionals to meet your eye care needs

- Ophthalmologists: general, subspecialty, and surgeons
- Optometrists: general, medical, and subspecialty
- Opticians to help you select the right pair of glasses or contact lenses
- Eye care advice

#### **Eugene-Springfield affiliate locations**

 For information on eye care appointments, prescription glasses and sunglasses, and contact lenses, please visit kp2020.org/ pacnw/#location for our affiliate locations.

Facility information is current as of May 2020. Go to **kp.org/locations** to see all our current locations and to find the facility closest to you. Or call Member Services at **1-800-813-2000** (TTY **711**).



